

Client Complaint Form

Please use this **Form** to file a **Complaint** with **Liteforex (Europe) Limited**.

We require a written **Complaint** from the owner of the account(s) in question, indicating the subject of the complaint, the issues involved and specific information regarding times, dates and events. While an individual may file a **Complaint** on behalf of someone else, we require written authorization from the owner of the account(s) in order to proceed with our review of the **Complaint**. Receipt of your **Complaint** will be acknowledged and if further information is required, we will contact you.

1. CLIENT INFORMATION

Mr./Mrs./Ms./Miss/Dr. _____
Address: _____
City: _____ Country: _____ Postal Code: _____
Telephone: (+) _____ Fax Number: (+) _____
E-Mail Address: _____
Preferred Time and Telephone Number to be Contacted: _____

2. ACCOUNT INFORMATION

Account Type: _____ Account Number: _____

Does your complaint involve a particular order?

If **YES**, please provide the following information below:

Order Number: _____ Trade Date/Time: _____

3. COMPLAINT SUMMARY

Please provide a complete chronological summary of your **Complaint**. Attach additional pages as required. Further details may be requested from you later in the **Complaint** Process.

Signature: _____ Date: _____

FOR INTERNAL USE:

Present Form has been Received by: _____

Signature: _____ Date: _____

Unique Reference Number*: UW

**The Unique Reference Number must be consisted of ten digits:*

First two are a TRS Code of the Company, i.e. "UW". The following four digits define the year. The last four digits denote the serial number of each complaint.

Claims that do not contain data such as the Client's name or address shall be classified as anonymous and left without any further consideration.